

WHAT MAKES RIESE & MÜLLER SPECIAL?

Watch Ben talk about Riese & Müller at their factory <u>here</u>



DID YOU KNOW?

- 31 years of experience in building electric bikes.
- As the 'creators of tomorrow's mobility', Riese & Müller endeavour to become the most sustainable eBike company in the industry 2025. You can find out more from their report <u>HERE</u>.
- Built to your custom specification! Riese & Müller have 22,500 configuration options.
 Whilst this may seem daunting, you can tailor the bike exactly to suit your needs!
- Pioneers for the best in eBike technology, often being the first to integrate the newest systems into their eBikes.
- The average time it takes to build a Riese & Müller is double that of a normal electric bike. It's not rushed, the process is bespoke and no shortcuts are made.



WHAT OUR CUSTOMERS HAVE TO SAY



Our Riese & Müller Load 60 simply puts a smile on my face whenever I ride it. It sounds corny, but it's true. The full-suspension makes riding the bike a hell of a lot nicer. I come from a biking background, and so I know just how bumpy the streets can be. With the Load I can take my precious cargo across Ealing Common and any park without any issues.

The sole aim of purchasing the bike was due to environmental reasons. We can go through parks and backlanes, and almost take the more scenic route, away from the main roads... it's not just better for our sanity, but for our health, too.

- Chris Brown rides a Riese & Müller Load 60





WHY NOT TO BUY A RIESE & MÜLLER





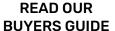
- I don't really like cycling. I'm happy on my couch.
- I love getting my hands greasy and clothes all dirty.
- I'd be happy to hike wearing flip-flops.

In all seriousness, Riese & Müller have one of the most versatile product ranges on the market.

With 18 base ranges, a host of gearing setups and over 22,500 configuration options, you can find exactly the right bike for you!

OUR SEVEN SIMPLE STEPS TO GET YOU THE BIKE OF YOUR DREAMS





Have a flick through of this buyers guide to understand a bit more about the brand and product range.



BOOK A CONSULTATION WITH ONE OF OUR TEAM

We have dedicated Riese & Müller specialists at your request across the UK.



BOOK A STORE OR HOME TEST-RIDE

Come to any of our available stores to test-ride your favourite option, or we can come to you!



SEE IN STOCK RIESE & MÜLLER EBIKES

We typically carry anywhere between 30 - 40 of the most popular Riese & Müller configurations in stock that might be right for you. If not then ...'



OUR SEVEN SIMPLE STEPS TO GET YOU THE BIKE OF YOUR DREAMS



CONFIGURE YOUR PERFECT BIKE

Our R&M specialists are here to help if required. Remember, we may carry your exact configuration (or close to) physically in stock.



2-6 WEEK WAIT

Riese & Müller now prepare your bike specifically for you! Time to relax and get excited!



YOUR RIESE & MÜLLER AWAITS YOU!

We can either deliver the bike to you (with the option of a bespoke home handover) or you can come to our stores across the UK to collect your new electric bike.



ENJOY THE RIDE OF YOUR LIFE

Turn on the power switch, put those feet on the pedals, and let the journey be your final destination!





NOW TO THE FUN BIT!

The key question you have to ask yourself is what will you be using the bike for?



City - I'm looking to commute and/or use my Riese & Müller in an urban environment



Touring - I'm looking to get in the saddle and ride for hours to new locations.



All terrain - I want to master different landscapes, and need a multi-purpose, adaptable option for any weather.



Comfort - I want to be as comfortable as I can on a bike, comfort is King and Queen.



Cargo - I want a bike that will take high loads of capacity for my business.



Child transport - I want to transport the kids (and few bits and bobs) from A-B, as opposed to using public transport or taking the car.



eMTB - I'm an adrenaline fuelled thrill seeker, and I make no apologies for that.



Long range - I need a bike that will take me 100+ miles in one single charge.



High Speed - Some Riese & Müller eBikes can go up to 30 mph! These are called 'HS'. If you were to purchase one of these options, you need to register the bike as an L1E moped in the UK and follow the steps to ensure road legality - more information can be found here.



THE BOSCH EBIKE SYSTEM

Before showing you the type of Riese & Müllers available, it's important that we all understand how an eBike works, and **the market-leading system** that Riese & Müller's are built off... **Bosch!**

As an electric assisted bike, your Riese & Müller's power is assisted by a torque sensor, built into the bottom bracket. The torque sensor senses how hard you're working and how hard you're having to work via other sensors and a sophisticated control system adds assistance to the bike.

Bosch products measure your pedalling at 1,000 per second, offering you the smoothest and most intuitive ride out of any eBike system!



View our latest Bosch Smart System video with the Bosch UK team here



MOTORS

All Riese & Müller motors use either the Performance Line, The Performance Line SX, Performance Line CX or Cargo Line motor, which are the best motors Bosch offer. They have higher torque with greater assistance, and therefore consume more energy from the battery and result in a reduced range.



PERFORMANCE LINE

The Riese & Müller Tinker, Swing3 and Transporter use the Performance Line motor. This motor uses 300% pedal assistance and 75Nm of torque, offering plenty of power for city use.



PERFORMANCE LINE SX

The all new Riese & Müller Culture
Series comes with the Bosch
Performance Line CX, Bosch's lightest
motor yet. Approximately 2kg and
55Nm of torque, it's the ideal city
companion.



PERFORMANCE LINE CX

Riese & Müller consumer bikes (that is for personal use and not for cargo purposes) uses the top of the line Performance Line CX motor. This has 340% pedal assistance and 85Nm of torque. Which if needed would make any hill guiver in its boots!



CARGO LINE

Enter the beast! The Cargo Line motor, designed for Riese & Müller's cargo bikes, has 400% pedal assistance and 85Nm of torque, which can carry your kids or heavy loads with ease, even if it was climbing up The Alps!





BATTERIES

With Bosch you have either a 400Wh, 500Wh, 545Wh or 725Wh PowerPack battery, which is fitted on the frame of each bike, or you have a 400Wh, 500Wh, 625Wh or 750Wh PowerTube battery which is fitted discreetly in the downtube of each bike*. **The higher the Watt-Hours, the more range you get.**

Depending on the size of your battery and which charger you have, it typically takes between **3 - 5 hours for a full charge.**

Riese & Müller provide the option of DualBattery configuration on certain bikes, which means you can get 1000Wh, 1125Wh or even **up to 1250Wh of battery range on some products!**







^{*}excluding the Swing3 and the DualBattery Nevo3 which comes with an exposed rear battery pack from Bosch.

DISPLAYS

In their simplest form, each display will offer the following information:

- How fast the bike is going Simply put, this shows you how quickly the bike is going.
- Assistance Mode What level of assistance your eBike is in battery charge status.
- Battery Range How many miles you have left on a single charge, dependent on your level of assistance.
- **Trip Distance** How many miles the bike has done in one trip.
- Odometer How many miles the bike has done in its lifetime.



INTUVIA 100

An intuitive & clear display for Bosch Smart System.



PURION

The entry level option that is fixed to the handlebar.



INTUVIA

A large display screen that is capable of being dismounted. Simple and practical.



NYON

The cats pyjamas! The Nyon offers sat-navigation as well as a host of different GPS and data functionality and is removable.



KIOX 300

Offering more features, including limited GPS tracking and data functionality.

Dismountable too



PURION 200

The Purion 200 offers numerous functions that let you ride and arrive better. In addition to basic functions (such as switching your eBike and the light on and off)



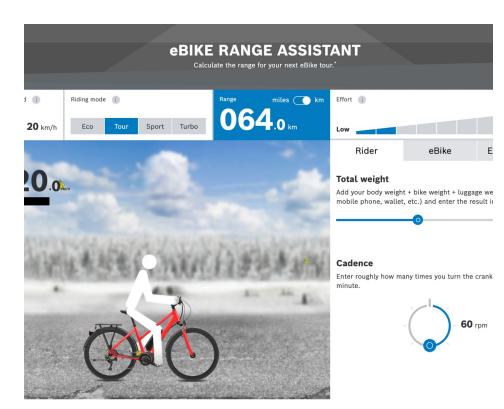


RANGE

Range is a tricky subject and influenced by a multitude of factors including rider weight, terrain, your motor, assistance mode, riding style etc. Like it's difficult to estimate the MPG of a car, the same is true with an eBlke. Bosch has developed a handy tool called the

Bosch eBlke Range Calculator

The range you get on your Riese & Müller is dependent on the type of motor and the of your battery - measured in Watt-Hours.





OUR FAVOURITE RIESE & MÜLLER EBIKES

TOP PICKS FOR 2025







Riese & Müller Carrie

KEY FEATURES

- o Bosch Smart System
- Compact Front Loading Cargo Bike
- o Theft deterrent software

Learn More

Highly practical

WHO IS THIS FOR?

o Families, Commuting, Adventure

Delite5

KEY FEATURES

- Bosch Smart System
- Multi-terrain, hybrid eBike
- Full-suspension
- Long range

WHO IS THIS FOR?

Weekday commuter, weekend explorer

Roadster4

KEY FEATURES

- Bosch Smart System
- Stylish
- o Powerful motor
- o Orthadox bicycle look

WHO IS THIS FOR?

Weekday commuter, trekking option



Learn More



Charger4

KEY FEATURES

- Bosch Smart System
- Stylish
- Hybrid
- Orthadox bicycle look

WHO IS THIS FOR?

 Weekday commuter, weekend explorer



Load4

KEY FEATURES

- Bosch Smart System
- DualBattery configuration
- Easy handling for carrying cargo
- Universal sizing

WHO IS THIS FOR?

 Families looking to commute and also go for adventures.



Tinker2

KEY FEATURES

- Bosch Smart System
- Compact
- Brilliant maneuverability
- Universal sizing

WHO IS THIS FOR?

 Built for someone who wants to take on day-to-day challenges

Learn More

Learn More







Packster 70

KEY FEATURES

- Cable steering
- Stylish
- Urban
- Orthadox bicycle look

WHO IS THIS FOR?

 The coolest urban rider who wants to commute in the city and possible explore too!

Learn More



Multitinker

KEY FEATURES

- Bosch Smart SystemRear loading
- Adjustable handlebar
- Brilliant maneuverability
- Universal sizing

WHO IS THIS FOR?

 Families looking to commute and take the kids on adventures

Learn More



UBN

KEY FEATURES

- Fazua system
- Connected with a new app
- Stylish
- Comfort is second-to-none

WHO IS THIS FOR?

 The coolest urban rider who wants to commute in the city and possible explore too!







SUPERDELITE

KEY FEATURES

- DualBattery configuration
- Any terrain
- Great loading capacity
- Full suspension
- Best components on market

WHO IS THIS FOR?

 Someone who wants the most advanced electric bike, with supreme control and comfort, with ever-lasting rang.

Learn More



HOMAGE

KEY FEATURES

- DualBattery configuration
- Any terrain
- Full suspension
- Safety and comfort

WHO IS THIS FOR?

 Someone who wants to feel safe, comfortable and be happy in the saddle for a very long time.

Learn More



LOAD

KEY FEATURES

- DualBattery configuration
- Easy handling for carrying cargo
- Easy handling
- Low weight and sustainable design

WHO IS THIS FOR?

 A family who wants to live their best life and explore what their city, town and the countryside has to offer.







ROADSTER4

KEY FEATURES

- Sporty
- Stylish
- Urban
- Orthadox bicycle look

WHO IS THIS FOR?

The coolest urban rider
 who wants to commute in the city
 and possible explore too!

Learn More



DELITE4

KEY FEATURES

- All terrain option
- Full-suspension
- Front and rear carrying capacity
- Comfort is second-to-none

WHO IS THIS FOR?

 Anyone who wants to overcome every terrain with a state-of-the-art powerful bike.







NEV04

KEY FEATURES

- Easy step-through
- Supreme comfort
- All terrain features

WHO IS THIS FOR?

 Someone who wants to be relaxed and make the most of their journey, wherever they're going.

Learn More



MULTICHARGER

KEY FEATURES

- Longtail cargo bike
- Versatile
- Brilliant capability and maneuverability
- Optional dual battery configuration

WHO IS THIS FOR?

 Whether it's carrying loads, the kids or the partner, and one for a real adventure - the Multicharger is for you!











RIESE & MÜLLER SPECIALTIES

There are certain key features that come equipped with Riese & Müller (either as options, or part of the specification) that you should know about. Here they are!



*ABS Safety - you can also get advanced braking software. This is positioned usually for those who wants maximum safety, typically on gravel and forest paths.

Have anymore questions you'd like to ask? feel free to book in for a virtual appointment or for a test-ride with one of our specialists <u>here</u>





HOW SHOULD I KEEP MY RIESE & MÜLLER LOCKED AND SAFE?

HIPLOK D-1000

To date, the elephant in the cycle storage shed has always been the infamous angle grinder. Designing a lock that can withstand the weapon of choice for bike thieves across the world has been a conundrum within the security industry for a long time, however Hiplock has risen to the challenge with a true anti-angle grinder lock: the D1000.

LEARN

MORE

HIPLEK

Hiplok launched their hunt for a lock that gives bike thieves the two fingers via Kickstarter in September 2021. Since then, **Hiplok have created a bike lock that combines 20mm of graphene with a reinforced premium hardened steel shackle, resulting in a lock that has been awarded diamond level security rating by the team at Sold Secure.**





Hiplok EDX

Designed with eBikes and eCargo bikes in mind, the Hiplok E-DX is built from hardened steel and for maximum security on your most prized possessions.

LEARN MORE



Hiplok Homie

150cm long maximum security hardened steel chain lock designed to secure multiple bikes at home, garage or office.

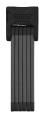
LEARN MORE



Hiplok Ankr

ANKR's unique design means that it provides maximum security when mated with a lock (try Hiplok maximum security chain lock).

LEARN MORE



Abus Bordo Granit X-Plus 6500 Folding Lock

A lock that can be put on the frame, this is built with 5mm steel bars with a protective coating that protects the bike frames from being damaged.

LEARN MORE



ABUS U-Lock GRANIT™ Extreme 59

Provides protection against unauthorised access even where there may be a high risk of theft, your bicycle or motorbike will be protected with a double-locking, 16mm square parabolic shackle.

LEARN MORE





FAQ's TO CONSIDER

HOW CAN I TRANSPORT MY RIESE & MÜLLER?

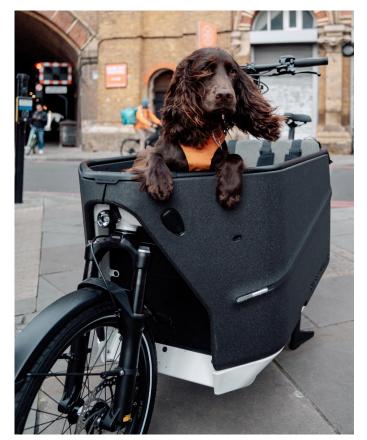
All Riese & Müller eBikes can be transported on an overground train. If you are transporting a cargo bike, please make sure that you contact the specific train company before moving.

If you want to transport your Riese & Müller by car, you can do so by using <u>the Thule Stow Rack here</u>. For some riders who are interested, we can supply and fit all Thule parts and are happy to do it in our private parking spaces located at our Service Centre in London Bridge - or at our partner stores.

DON'T I NEED A LICENSE TO RIDE A RIESE & MÜLLER?

Riese & Müller are considered as EAPC (electrically assisted pedal cycles). This follows the same law as a traditional bicycle. You therefore don't need a license, and you can ride it on the road, bridleways or forest paths.

You do not require tax, insurance or registration. However, if you were to buy an HS (high-speed) Riese & Müller, you would need to register this as an L1E moped in the UK and follow the steps to ensure road legality - www.fullycharged.com/High-Speed-Electric-Bikes-Article







CAN I SERVICE THE BIKE MYSELF?

We have maintenance tips and tricks on our 'How To' section of our website and <u>Youtube channel</u> which we are building further! However, we would strongly advise you not to service your bike at home - but bring it to a specialist.... like us!

DOES MY DEALER HAVE TO MAINTAIN MY BIKE?

No, it is not a requirement for your Dealer to maintain and service your Riese & Müller. Owing to the fact Riese & Müller work off the Bosch eBike system, you can typically get your bike serviced from any local Bosch Dealer. You can find your local dealer by looking at the locator finder here/.

However, we would highly recommend that unless it is unmanageable for you to get back to your local Dealer, that you should get your bike serviced from them. **As the UK's leading Riese & Müller specialist, we pride ourselves on our aftercare support,** and stock a wide range of accessories and spare parts for our network of riders. Our 10,000 sq/ft property in London Bridge is exclusive to our customers, where we are fortunate to have a growing team of specialist eBike mechanics on hand, and a dedicated Technical Support team, to continue keeping you on the road.

VIDEO here - eBike Service Centre



INSURANCE

Do you need eBike insurance? Well, actually, eBike insurance is not compulsory, but we do strongly advise you take out a policy so you're covered.

We have partnered with award winning bike insurance company

Laka's collective cover is made for cyclists, for life on and off your bike!

- -> eBike insurance plans
- -> £0 excess
- -> Leave at any point with no extra charges.

You can **claim 30 days free insurance cover** when buying an eBike through Fully Charged just by using our unique discount code, **FULLYCHARGED** To find our more check out our insurance page



WHY FULLY CHARGED X RIESE & MÜLLER?

We have worked with Riese & Müller for nine years and are fortunate to be the UK's largest dealer of their electric bikes.

It is because of this that we are proud to be one of three global ambassadors for Riese & Müller, with our mission to help you find the eBike of your dreams!

We carry virtual Riese & Müller consultations and in-store test rides with our eBike specialists, helping you configure the right bike for your requirements.

We also have stock of a wide variety of popular Riese & Müller bikes that are built in popular specifications, should you not want to wait!







CLEVER WAYS TO BUY

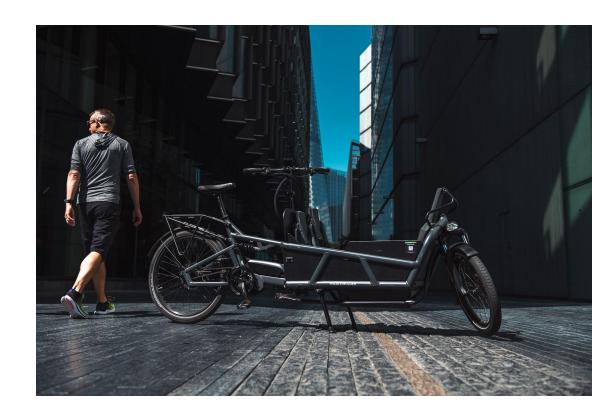
- To find out about our Cycle to Work scheme providers, and how you can save up to 47% (!) of the cost of your Riese & Müller, please click here.
- To find out about our tailored finance packages, including 0% APR over 12 months courtesy of V12, please click here.
- Subscribers to our newsletter can have the chance of gaining exclusive incentives, offers and credit options to purchase products. To sign up to our newsletter click here.
- To find out what the annual cost of operating an eBike is, read our article here.





IN-STORE TEST RIDES across the UK!

- Test ride any Riese & Müller at any one of our Fully Charged stores across the UK
- 6 days a week
- Our eBike experts will guide you and answer any questions you may have



BOOK YOUR TEST RIDE HERE



Get in touch with a Riese & Müller specialist to find out what suits you



Fully Charged London Bridge Contact 0207 111 0977



Richard

eBike Sales Manager

- Father of two
- Rear loading cargo bike rider
- Ex bike mechanic
- East Midlands greatest eBike export



Oliver

eBike Sales Manager

- Cargo bike specialist
- Favourite cargo bike = Riese & Muller Load4
- Our in-house hipster



George

eBike Sales Manager

- eBike Specialist
- 5+ years experience selling bikes
- Our in-house lean mean fighting machine



Bori

eBike Specialist

- True eBike enthusiast, rides a Riese & Müller Tinker
- Women's eBike Specialist
- Loves some homemade cake!

BOOK YOUR eCARGO TEST RIDE HERE



Or get in touch with one of our stores across the UK!



Silverstone 0207 111 0977 **Guildford** 01483808765 **Cornwall** 07939 806322 **New Forest** 07450233500



Tristan

Fully Charged Silverstone

- A dad, husband, swimmer, runner, cyclist and runner
- A Riese & Müller rider and evangelising eBike shop owner.
- Loves ice cream
- Hates hills!



Chris

Fully Charged Guildford

- Father of two, identical twins!
- 5+ years in the eBike industry
- Rear loading cargo bike rider.
- Believes life is better on two wheels than four!



Chris

Fully Charged Cornwall

- Father of six girls... yes, six!
- 10+ years in the bike industry.
- True eBike enthusiast, rides a Riese & Müller Load 75
- Arguably the funniest man at Fully Charged



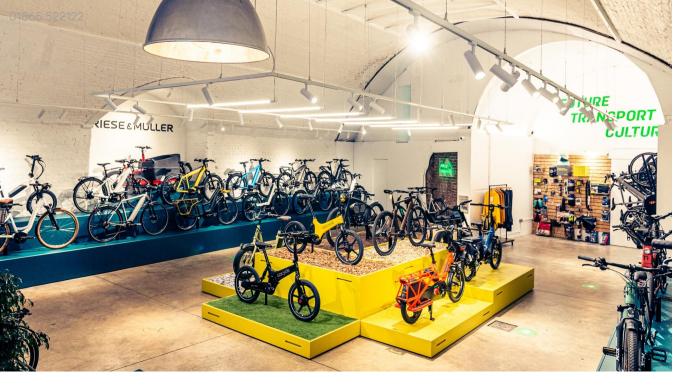
Steve

Fully Charged New Forest

- Trekking, hybrid and eMTB specialist!
- Former pro mountain bike rider and World Cup race team boss!
- Bosch eBike service specialist

BOOK YOUR RIESE & MÜLLER TEST-RIDE HERE







Arch 6, Unit 5 Crucifix Ln, London SE1 3JW

Our Flagship store, where it all started



Appointment Only Opening Hours

Monday - Friday: 10 am - 5:30 pm Saturday: 10 am - 5pm



Contact - 0207 111 0977













SILVERSTONE

2225 Silverstone Park, Towcester, NN12 8GX

Tristan, our Silverstone Director, is standing by to answer any Riese & Müller enquiry.



Opening times

Monday - Friday: 10am - 5pm Saturday: 10am - 4pm



Contact

07377 153599

WATCH OUR VIDEO







OCCUPANT

Barras Place, Liskeard, PL14 6AY

Chris, our Cornwall Partner and Father of 6 (!), is available at our new store in Liskeard, as well as for home test-rides across Cornwall, Devon and South Somerset.



Opening times

Monday, Thursday, Friday: 10am - 5pm



Tuesday: 11am - 7pm Wednesday: Closed Saturday: 10am - 4pm

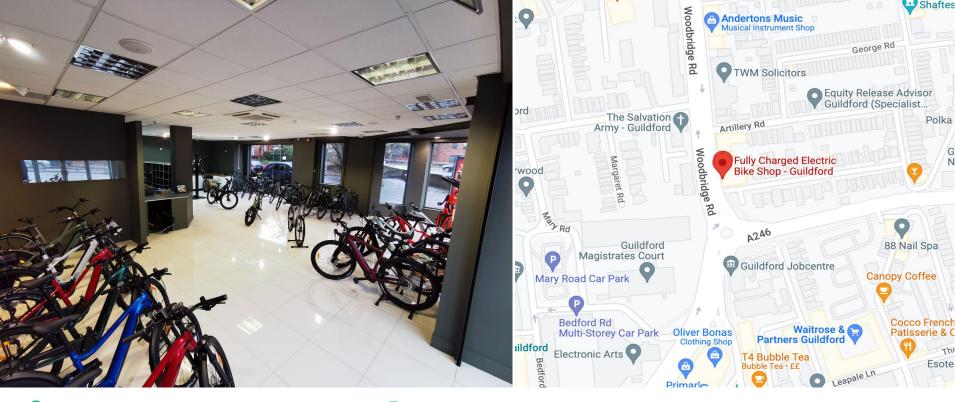
Sunday: Closed

Contact

01579 558879

WATCH OUR VIDEO







Unit 1, 75-78 Woodbridge Road, Guildford

Chris Harlow is at hand to speak to you about all things Riese & Müller at out Guildford store!



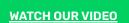
Opening times

Weekdays (Tuesday closed): 10am -5pm Saturday: 10am - 4pm



Contact

01483 808765







NEW FOREST

Rossley CI, Highcliffe, Christchurch

Steve uses his cargo bike to carry his wingfoil board to get to hard to reach surf locations! He is our new store this year, so if you're in the area come and say hi!



Opening times

Our NEW STORE! **Currently booking by appointment only.**



Contact

newforest@fullycharged.com 07450233500 EMAIL OR CALL FOR A TEST-RIDE

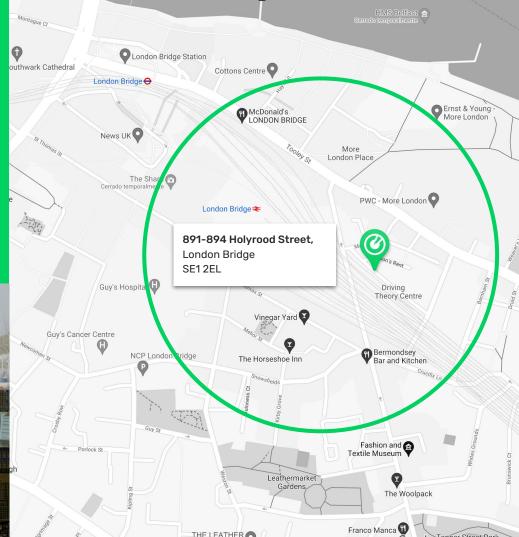




Your point of call

The UK's largest eBike service centre in central London





LONDON BRIDGE SERVICE CENTRE

Fully Charged have been offering eBike specific servicing from the world's leading manufacturers since 2014.

Based at the foot of the iconic Shard and only a **2 minute walk away from London Bridge station.**

Opening Hours:

Monday - Wednesday: 9 am - 5 pm Thursday: 9.30 am - 5 pm Friday: 9am - 5 pm Saturday: 10 am - 4 pm



OR HAVE A VIRTUAL CONSULTATION!

Simply speak to a Riese & Müller specialist online

BOOK YOUR CONSULTATION HERE

Have you read our other electric bike guides?

Please visit our <u>Fully Charged Insights page here</u> to see what other guides might be right for you to <u>read ahead of making your purchase</u>

CONTACT

Call: 0207 111 0977

Email: info@fullycharged.com

Visit: www.fullycharged.com

























