



"The **Tern GSD** makes travel with children **fun** and the city **more accessible**.

The GSD is solid and makes it **easy to manoeuvre a heavy load** even for someone who is smaller. I love that it has near to the same dimensions as a normal bike so it fits in most of the same places."

"I also like knowing that when my bike needs servicing I can trust Fully Charged to know all the specifics of the Tern and keep me on the road."





WHAT IS AN ELECTRIC CARGO BIKE?

Electric Cargo Bikes offer a highly versatile and efficient method of transport for parents that want to transport their kids and miscellaneous items.

- Electric assisted motor, generating up to 400% pedal assistance for those steep hills
- Powered by a battery, which can gain you and your cargo up to 90 miles of range in one charge
- Either a long-tail rear rack capable of carrying two children, or a front-carrier which can take up to three children
- Up to 275kg of gross vehicle weight, perfect for nursery or school pickups and runs to the shops





BENEFITS OF ECARGO BIKES



01

Stay Safe

We stock only the highest standard of eCargo bikes, rigorously tested and fit with premium accessories to ensure optimum safety for you and your children.



02

Reduce Running Costs

eCargo bikes are an excellent way to save thousands of pounds every year on transportation costs.

03

Better for the Planet

eCargo bikes are 90% less polluting than a diesel SUV and ½ less than an electric SUV, meaning you can massively reduce emissions on the school run.



04

Save Precious Time

With the potential to halve your time waiting in traffic, an eCargo bike gives you more time in the day and the kids more quality family time back at home.







WHAT REAL PARENTS SAY



"This bike has **opened up possibility and made decision making easier,** making using the car less a lot more achievable; shopping, school runs, skate parks, suddenly all of these things feel possible without much thought process and whilst using Eco mode, the **fitness element is definitely not lost!**"

"I've gone from a sceptic to a convert in a very short space of time."



We have **two children and a dog**, so we considered many front loaders, but chose the Riese & Müller Carrie for its ease and nimbleness. We absolutely love it, and so do the kids—and Molly the dog never gets left behind! It's **transformed our life in London, making travel quick, fun, and easy.**

It's also **light and compact**, fitting easily in our house and manageable up steps or when we're away. Highly recommend it!



WHAT REAL PARENTS SAY

"If it wasn't for the Benno Boost-E, my daughter couldn't do ballet lessons. Ballet is on the other side of town, and she finishes school at 3:30 but her lessons start at 4pm. The traffic in Bristol is so bad that it usually takes an hour, and it takes **27 minutes on the cycle lanes** on our Benno!"

- David Cambell rides a Benno Boost-E



"We are using the car far less. We've got an old Golf and before purchasing our cargo bike our yearly service and MOT was around the £700 mark. But since buying the bike it's significantly dropped to £300 all in... that's without even thinking about fuel! We were typically filling up once a week, and now that's gone down to once a month. It's significantly helped us save."



- Chris Brown
rides a Riese & Müller Load 60



"Life in London without a car and with a cargo bike for us has been a no brainer. It's not just about getting from A to B faster and essentially having more time, but it's good to know **we're doing just a touch to help out the planet**. The kids love it, and we're now getting a bit of a community of cargo bikes so group outings are great fun."





"Arthur finishes school at 3:20, and Swimming Nature classes start at 3:45 which is a mad-rush. I plonk him on the bike and within 20 minutes he is there! I can even take the bike inside the building. We [also] don't have the issue of parking the car up in town to get stuff from the local shops, this is a major benefit."





WHICH eCARGO BIKE IS BEST FOR MY FAMILY?

Fully Charged stock a selection of the worlds' best electric cargo bikes

Here we guide you through the pick of the bunch...



FRONT LOADING CARGO BIKES



Riese & Müller Carrie

Key features

- Front loading
- Frame is 80% recycled aluminium
- Expandable, lockable Front Flex Box
- Lightweight and only 2 metres long

Who is this for?

- Modern day family carrying up to 2 kids
- Families looking to go car free
- For those who value a nimble ride

LEARN MORE



Urban Arrow Family

Key features

- Front loading
- Up to 275 kg load
- Seatbelts and cushioned seats
- Electric pedal assistance for a

Who is this for?

- For families that can have up to three kids in the front box
- Families looking to go car free

LEARN MORE



Riese & Müller Packster 70

Key features

- Front loading
- Versatile
- Bosch Smart System
- Optional dual battery configuration

Who is this for?

- Perfect for 2 young kids
- Supreme comfort and versatility



FRONT LOADING CARGO BIKES



Riese & Müller Load4

Key features

- Front loading
- Bosch Smart System
- Full suspension
- Suitable for rides of any size or height

Who is this for?

- Modern day family or business
- Families looking to go car free
- For any kind of setting: city, suburbia or countryside

LEARN MORE



Butchers & Bicycles MK1-E Vario

Key features

- Built to tilt
- Easy accessibility
- Can fit 3 kids (at a push)
- Great front box accessory options

Who is this for?

- For those who want a trike
- Transporting kids or shopping



REAR LOADING CARGO BIKES







Tern Quick Haul Long

Key features

- Rear carrying
- Affordable, compact & robust
- Can be easily stowed away
- Suitable for riders of any size or height

Who is this for?

- Modern day family
- Transporting 1-2 children
- For any kind of setting: city, suburbia or countryside

LEARN MORE

Tern GSD

Key features

- Rear carrying
- Compact & robust
- Can be easily stowed away
- Suitable for riders of any size or height

Who is this for?

- Modern day family or businesses
- Families looking to go car free
- For any kind of setting: city, suburbia or countryside

LEARN MORE

Benno Boost E CX Evo

Key features

- Rear carrying
- Versatile
- Brilliant capability and maneuverability
- Optional dual battery configuration

Who is this for?

 Need to carry children and cargo at the same time



REAR LOADING CARGO BIKES





Key features

- Rear carrying
- Bosch Smart System
- Can be easily stowed away
- Suitable for riders of any size or height

Who is this for?

- Modern day family or businesses
- Families looking to go car free
- For any kind of setting: city, suburbia or countryside

LEARN MORE



Riese & Müller Multicharger

Key features

- Rear carrying
- State of the art design
- Easy handling
- Low weight and sustainable design

Who is this for?

- Looking for versatility
- Weekday commuters & weekend explorers

LEARN MORE



Moustache Lundi 20

Key features

- Rear carrying
 Dualbattery technology
- Cool, state of the art design
- Upright handling
- Low weight and sustainable design

Who is this for?

- Modern day family or business
- Families looking to go car free
- For city and suburban use



EBIKE SECURITY

How to protect your cargo bike.

Protecting your eBike is simpler than ever with the right combination of Diamond Rated Locks, GPS Trackers, and eBike Insurance. These essentials provide peace of mind and safeguard your investment against theft.

For years, the angle grinder has been the bane of bike security, but Hiplok has changed the game. Their DX-1000 lock, combining 20mm of graphene and hardened steel, is the first true anti-angle grinder solution, earning the prestigious Diamond Security Rating from Sold Secure. With cutting-edge technology like this, you can ride worry-free, knowing your eBike is safe.

Learn more about eBike Security.





INSURANCE

Do you need eBike insurance? Well, actually, eBike insurance is not compulsory, but we do strongly advise you take out a policy so you're covered.

We have partnered with award winning bike insurance company <u>Laka</u>.

Laka's collective cover is made for cyclists, for life on and off your bike!

- -> eBike insurance plans
- -> £0 excess
- -> Leave at any point with no extra charges.

You can **claim 30 days free insurance cover** when buying an eBike through Fully Charged just by using our unique discount code, **FULLYCHARGED**. To find our more check out our insurance page here.





Get in touch with a family cargo specialist to find out what suits you



Fully Charged London Bridge Contact 0207 111 0977



Ben

Founder

- Family Cargo Specialist
- Dad of two
- 12 years cargo bike experience
- Favourite Riese & Müller Packster
 2 Control Tech
- Table tennis guru



George

eBike Sales Manager

- Knows eBikes inside out!
- 6 years eBike experience
- Favourite eBike = GSD S10
- Loves running, cycling, cricket, sailing, footy, rugby, & pretty much any sport.



Daimen

eBike Sales Executive

- Kiwi with eBike know-how
- 8 years eBike experience
- Favourite eBike = Tern HSD S00
- Owns too many bicycles



Bori

eBike Specialist

- True eBike knowledge
- 4 years experience at Fully Charged
- Favourite eBike = Multitinker
- Champion for women on wheels
- Tennis & homemade cake specialist!

BOOK YOUR CARGO TEST RIDE HERE



Or get in touch with one of our stores across the UK!



Silverstone 0207 111 0977 **Guildford** 01483808765 **Cornwall** 07939 806322 **New Forest** 07450233500



Tristan

Fully Charged Silverstone

- A dad, husband, swimmer, runner, cyclist and runner
- An eBike rider and evangelising eBike shop owner.
- Loves ice cream
- Hates hills!



Chris

Fully Charged Guildford

- Father of two, identical twins!
- 5+ years in the eBike industry
- Tern cargo bike rider.
- Believes life is better on two wheels than four!



Chris

Fully Charged Cornwall

- Father of 5!
- 7+ years experience in retailing and servicing eBikes.
- Long John R&M cargo bike rider.
- Believes life is better on two wheels than four!



Steve

Fully Charged New Forest

- Father of 2, and founder of The Bike Kitchen.
- Trekking, hybrid and eMTB specialist!
- Former pro mountain bike rider and World Cup race team boss!
- Bosch eBike service specialist.



TOP MAINTENANCE TIPS FOR YOUR eCARGO BIKE

Harry Taunton Head Mechanic at

Fully Charged

1. Buy a track-pump and pump your tyres up!

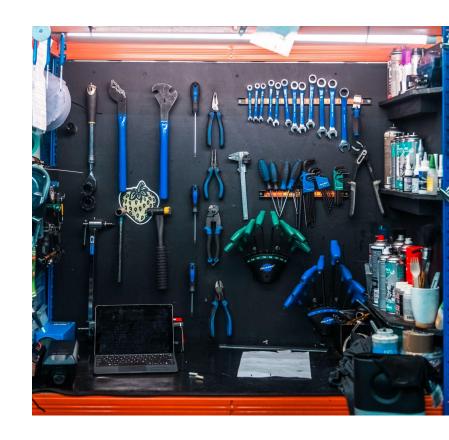
Check your tyre pressure every couple of months and inflate when necessary. Maintaining tyre pressure will ensure optimum comfort and performance.

2. Clean your chain regularly

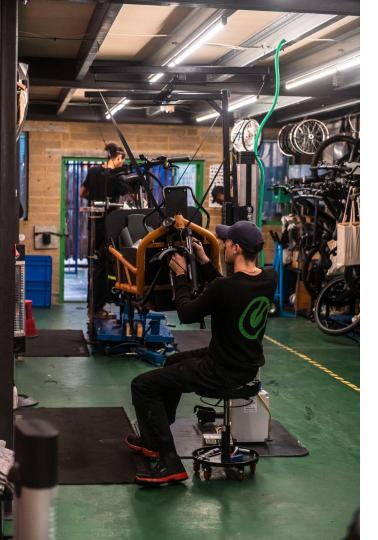
If you have a derailleur then you can use dry lubricant or wet lubricant. If you use a dry lubricant then it's recommended for you to clean it once every 8-10 weeks, if wet lube, then once every 3 months

3. Make sure your disc brakes are clean

Again, a simple tip but keeping your brake discs clean will help avoid contamination of the pads and the rotor.







4. Make sure your brake pads are not too worn out

Depending on your usage and gross weight of your eBike, it's recommended to change your brake pads every three months.

5. Carry a spare 'tool-kit pack'

This usually consists of a spare inner tube and tyre levers, just in case you get a puncture, which is highly unlikely with cargo bike tyres.

You have to service your bike more often than a normal bike

A common misconception is that you don't need to service these bikes as much as normal analogue bikes, but owing to the additional weight, you do need to try and service these bikes at least once every 8 months.

THE EBIKE FAMILY

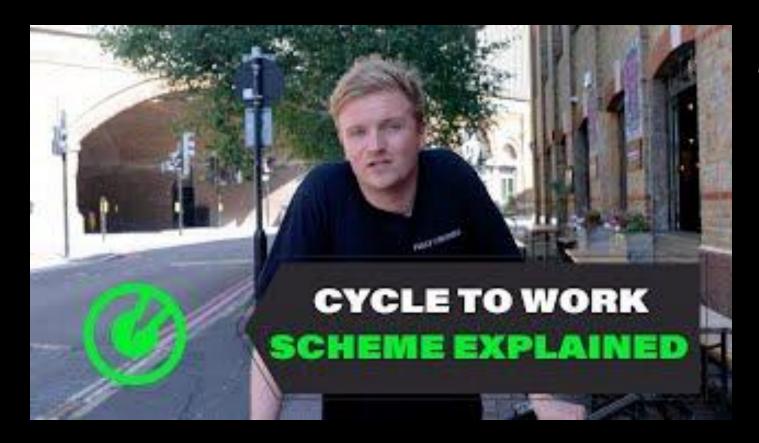


CLEVER WAYS TO BUY

- Learn more about <u>our Cycle to Work scheme</u> <u>providers</u>, and how you can save up to 47% (!) of the cost of your Tern.
- Find out about <u>our tailored finance packages</u>, including 0% APR over 24 months courtesy of V12.
- Newsletter subscribers can access exclusive incentives, offers and credit options to purchase products. <u>Sign up here</u>.
- Read this article to find out what the annual cost of operating an eBike.









IN-STORE TEST RIDES ACROSS THE UK

- Test ride any eCargo bike with your family at one of our Fully Charged stores across the UK
- 6 days a week
- Our eBike experts will guide you and answer any questions you may have

BOOK YOUR eCARGO TEST RIDE HERE











891 Holyrood St, London SE1 2EL

Our Flagship store.



Opening times

Monday - Friday: 10am - 5:30pm Saturday: 10am - 5pm



Contact

0207 111 0977















SILVERSTONE

2225 Silverstone Park, Towcester, NN12 8GX

Tristan, our Silverstone Director, is on hand to answer any Family Cargo enquiries.



Opening times

Monday - Friday: 10am - 5pm Saturday: 10am - 4pm



Contact

07377 153599

WATCH OUR VIDEO











ORNWALL

Barras Place, Liskeard, PL14 6AY

Chris, our Cornwall Partner and Father of 6 (!), is available at our new store in Liskeard, as well as for home test-rides across Cornwall, Devon and South Somerset.



Opening times

Monday, Thursday, Friday: 10am - 5pm

Tuesday: 11am - 7pm Wednesday: Closed Saturday: 10am - 4pm Sunday: Closed



Contact

01579 558879



WATCH OUR VIDEO





Unit 1, 75-78 Woodbridge Road, Guildford

Chris Harlow is at hand to speak to you about all things Tern at our Guildford store!



Opening times

Weekdays (Tuesday closed): 10am - 5pm

Saturday: 10am – 5pm Sunday: Closed



Contact

01483 808765



WATCH OUR VIDEO







Rossley Cl, Highcliffe, Christchurch

Steve uses his cargo bike to carry his wingfoil board to get to hard to reach surf locations! He is our new store this year, so if you're in the area come and say hi!



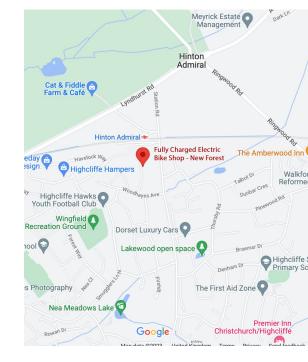
Opening times

NEW STORE! Currently booking by appointment only.



Contact

07450233500 newforest@fullycharged.com



EMAIL OR CALL FOR A TEST RIDE

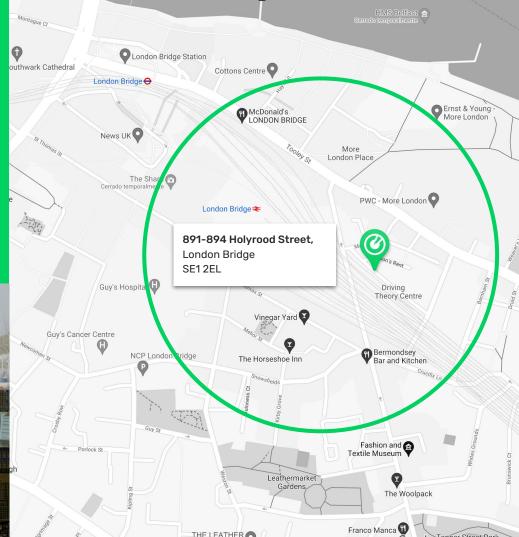




Your point of call

The UK's largest eBike service centre in central London





LONDON BRIDGE SERVICE CENTRE

Fully Charged have been offering eBike specific servicing from the world's leading manufacturers since 2014.

Based at the foot of the iconic Shard and only a **2 minute walk away from London Bridge station.**

Opening Hours:

Monday - Wednesday: 9 am - 5 pm Thursday: 9.30 am - 5 pm Friday: 9am - 5 pm Saturday: 10 am - 4 pm



OR HAVE A VIRTUAL CONSULTATION!

Simply speak to a Tern specialist online

BOOK YOUR CONSULTATION HERE

Have you read our other electric bike guides?

Please visit our <u>Fully Charged Insights page here</u> to see what other guides might be right for you to read ahead of making your purchase











